

ASEKHAME USIFO JOEL

Web Developer | Web Designer | IT Support

No. 13b, First Power Line, Behind ITV, Off Okhun Road, Iguosa, Benin City Edo State,
Nigeria.

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PROFESSIONAL SUMMARY

Results-driven Web Developer and IT Support Specialist with experience in building, maintaining, and supporting web applications (Laravel & WordPress) and managing IT infrastructure in an academic environment. Skilled in developing and maintaining institutional portals, CBT systems, and web platforms, while also providing hands-on technical support, hardware troubleshooting, and system administration.

Proven ability to:

- Develop and maintain web-based systems used by hundreds of users
- Troubleshoot and resolve technical issues efficiently
- Support large-scale IT operations including exams and academic systems

CORE SKILLS

- Web Development (Laravel, WordPress)
 - IT Support & Helpdesk Operations
 - Hardware Diagnostics & Repairs
 - System & Network Support
 - Database Systems & Web Applications
 - CBT & Academic Systems Support
 - IT Infrastructure Management
 - Software Installation & Configuration
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PROFESSIONAL EXPERIENCE

Systems Analyst / Web Developer & IT Support

ICT Unit, Igbinedion University, Okada

Feb 2022 – Present

- Develop and maintain web applications and institutional portals using Laravel and WordPress
 - Support and manage university websites and backend systems
 - Provide IT support to staff and students, resolving hardware and software issues
 - Perform PC repairs, system configuration, and preventive maintenance
 - Support CBT systems and e-examinations, ensuring smooth operation
 - Ensure system reliability, uptime, and data integrity
 - Assist in managing and improving IT infrastructure and operations
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IT Support & Infrastructure (*Concurrent Role*)

ICT Unit, Igbinedion University, Okada

Feb 2023 – Present

- Manage and maintain IT systems, labs, and administrative infrastructure
 - Provide end-user support across multiple departments
 - Set up and support computer labs and examination systems
 - Troubleshoot and resolve network, hardware, and system issues
 - Support deployment of web-based academic systems
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Junior Web Master (NYSC)

ICT Unit, Igbinedion University, Okada

Mar 2021 – Feb 2022

- Maintained and updated university website and web applications
- Collaborated on web optimization (Webometrics improvement)
- Resolved portal issues for staff and students

- Assisted in online registration systems and ID card production
 - Supported ICT operations during events, seminars, and workshops
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IT Personnel

JoTech_ToTech

May 2019 – Dec 2023

- Managed and maintained IT infrastructure, systems, and networks
 - Provided technical support and troubleshooting services
 - Developed and implemented IT policies and procedures
 - Ensured system security and operational efficiency
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SIWES – IT/Data Processor

ICT Unit, Igbinedion University, Okada

Jan 2018 – Oct 2019

- Managed and maintained student data systems and portals
 - Ensured data accuracy and system integrity
 - Assisted users with portal-related technical issues
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EDUCATION

- **PhD (In View)** – Computer Science(2025)
 - **M.Sc Computer Science** – Igbinedion University (2023)
 - **B.Sc Computer Science** – Igbinedion University (2020) (*Best Graduating Student*)
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CERTIFICATIONS

- Cisco Networking Academy – Cyber Security Operations
- Cisco Networking Academy – IT Essentials
- Google IT Support Fundamentals

PROJECTS

Computer-Based Test (CBT) Examination System

- Contributed to the development and deployment of a **CBT system used for examinations**
- Supported real-time exam operations, ensuring **zero downtime during tests**
- Assisted in managing **student access, question delivery, and result processing**
- Troubleshoot and resolved **technical issues during live exams**

Hostel Allocation System

- Developed an automated system for **student hostel allocation based on preferences and availability**
- Integrated features for **room assignment, occupancy tracking, and user management**
- Improved efficiency by reducing **manual allocation errors and administrative workload**
- Designed system to provide **real-time updates on room availability**

E-commerce Website

- Designed and developed an **e-commerce platform** using WordPress
- Implemented product listings, **payment integration, and user-friendly navigation**
- Customized themes and plugins to meet **business requirements**
- *Ensured website responsiveness and* **optimal performance across devices**

More Available Upon Request

PUBLICATIONS

- Enhancing Fleet Operations Through Advanced Vehicle Control System (2023)
 - Cybercrime, The Law and Society: A Nigerian Perspective (2020)
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PROFESSIONAL MEMBERSHIP

- Member, Nigeria Computer Society
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REFEREES

Prof. Odejimi Deborah
(Deputy Vice Chancellor, 2018-2022) Igbinedion University Okada
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Dr. Asibor Raphael
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